

TRIDENT MANAGEMENT CONSULTING - ENGAGEMENT MANAGER

Category: Consulting

Location: Mobile – North America

Description: The Engagement Manager is responsible for ensuring consistent application of project management discipline and practices from initiation through project completion and close-out. The EM manages assigned projects typically ranging from \$750K-\$3MM and is responsible for the successful delivery of all tactical aspects of a project. EM's should also be adept at identifying and pursuing more work opportunities within an account.

RESPONSIBILITIES

- Develop/review project proposals and plans to determine timeframe, staffing requirements and resource allocation, project structure and implementation strategies and collaborate with Project Leadership to identify and mitigate project risks;
- Confer with project staff to outline work plans and to assign responsibilities and workstream scope and actively review status reports and modify schedules or plans as necessary;
- Deliver project status reports to management, clients and/or other necessary stakeholders;
- Establish and maintain effective client engagement with client project team;
- Effectively manage conflicts and ensure timely resolution of issues that could affect project success;
- Actively monitor the delivery of project milestones and sustainable results to ensure that results are delivered on-time-in-full and within budget;
- Participate in delivery of training programs and act as a mentor and coach for Operations professionals by providing performance feedback and support of their development plans;
- Participate in or lead internal improvement initiatives as required and ensure team compliance to all internal policies and procedures;
- Other responsibilities as necessary.

Note: This position requires 80% (Monday – Thursday) overnight travel, mostly to client sites in the United States and Canada. Our consultants can live anywhere in the United States and Canada, and must be able to qualify for a TN Work Visa under NAFTA.

EXPERIENCE/SKILLS REQUIRED

Qualified candidates will have a minimum of 5+ years in operations management consulting or relevant experience. Candidates must have experience successfully managing workstreams, have solid knowledge of project management processes and methodologies and have a focus on continuous process improvement. Qualified candidates should have a minimum of an MBA or equivalent Postgraduate degree and must be proficient in MS Excel and MS PowerPoint. Excellent written, verbal, interpersonal and relationship building skills are required. The ability to remain flexible and to successfully adapt to a variety of working environments, and be able to engage and motivate individuals within all levels of an organization, is a must.